



## QUICK GUIDE

# 7-Step Vaccine Information Management

#01

Manage the patient encounter with automated technology and mobile engagement.

Having the ability to text message individuals from any database and notify them to register for vaccination, where they can schedule the appointment, provide insurance information and registration documentation – all from their mobile device – is key to expediting the process.



#02

Offer your patients a ride.

If a patient registers but doesn't have a ride, you can employ technology that texts the patient and asks if transportation is needed. If a patient replies yes, they can be provided with an Uber Health Voucher via text and email, and use it to safely deliver them to their appointment.



#03

Capture all patient information up front.

If a patient registers on site, providers need the ability to verify vaccine eligibility, enter the registration information if not previously provided, verify insurance, and check the patient in and out during time of service.



#04

Track and measure who has received a vaccination.

Providers can easily keep track of patients who receive the vaccination if they have access to technology that scans the vaccine labels and crosschecks the patients in a broader database. Then, once the vaccination is administered, it is important that patient information be captured electronically and routed back to the state's immunization registry.



#05

Make sure your patients have easy access to their records.

Once the second vaccine dose is injected, many patients will require a vaccine certification. Sending the certification via text message that includes their name, date of completion and vaccine manufacturer will create more convenience and access when it's needed most.



#06

Use data analytics to measure results.

Having a reporting interface that features statistical dashboards and analytics, with the ability to mine real-time data on appointment/testing by vaccination location, participant location, age, and other demographics, will help you better understand the impact of your vaccination efforts.

#07

Take a strategic approach

The two things you can't control are infrastructure costs and people costs. Having a predictable cost structure in place, with an RCM partner that has the ability to scale with proprietary automation, means your medical group can avoid labor costs related to the constant turnover of claims management personnel.



If you're ready to implement COVID-19 immunization using a faster process that easily keeps track of your patients, we can help.

To learn more, visit [zotecpartners.com](https://zotecpartners.com) or contact David Law at [dlaw@zotecpartners.com](mailto:dlaw@zotecpartners.com).

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