

Life@ZOTEC



Emergency Medicine Coding Leadership Team

At Zotec, we know our team members are extraordinary and they prove it every day - to each other, to our Clients, and to the Community. They've got stories to tell, and we're here to hold the mic for them. Go grab a cup of coffee and settle in to read our newest 'Life @ Zotec' installment.

How long have you all worked at Zotec and how long have you worked together?

The Emergency Department coding leadership team has worked together for many years. Stephanie joined us 5 years ago and Dawn, Ray and Kelly have worked together for over 11 years at Zotec.

To what do you contribute to your team's success and ability to work so well together?

We work well together because we are like-minded in our work ethics and consider each other family. We consistently use each other's talents as well as our own to delight the client.

How do you all work together to take care of our Clients?

Collaboration is a big part of our daily work lives to ensure we are taking care of our clients. From running ideas by each other or taking advantage of past experiences each team member has had during their years in the industry. We collaborate with our fellow coding team members in Radiology, Multi-specialty, Pathology and Anesthesia, in addition to our partners in the Coding QA team. Daily comradery with CRMs is also crucial to support and care for our clients.

What drives your team's culture and brings you all together?

As certified coders the entire team understands our role as the experts in each of the specialties we are assigned. Coders are "Doers" and with our expertise we strive to continue delighting clients, partnering with other departments and tackling daily challenges thrown our way as one team.

How do the words Innovator, Collaborator, and Doer translate into the work that you all do?

In our daily roles as the Emergency Department leaders, we must be innovative and collaborative in the ways we handle challenges and find efficiencies within the coding team to meet budget and overall goals as doers.

What is one word that each of you would use to describe Zotec?

Stephanie and Dawn would describe Zotec with Dedication, Ray with Success and Kelly is Teamwork. Each of these are qualities that all of us can get behind and believe in.



Inspired to become a part of Team Zotec?
Check out [our current openings!](#)

